

# Calgary Transit

## RIDER'S GUIDE

to the South CTrain Extension  
and Feeder Bus Network



  
THE CITY OF  
**CALGARY**  
*Proudly serving a great city*

June 2004

# Mayor Bronconnier's Invitation



Shawnessy CTrain Station



Somerset-Bridlewood CTrain Station

Mayor Dave Bronconnier  
and Members of City Council invite you and your  
family to attend the

**Official Opening Event**  
of the Shawnessy & Somerset-Bridlewood CTrain Stations

**Saturday, June 26, 2004**

At the Somerset-Bridlewood CTrain Station Park and Ride  
8:30 - 11:00 AM

**Outdoor Event**  
**Calgary Style Pancake Breakfast**  
**Western Attire**



**Calgary Transit**





JUNE 2004

# Table of Contents

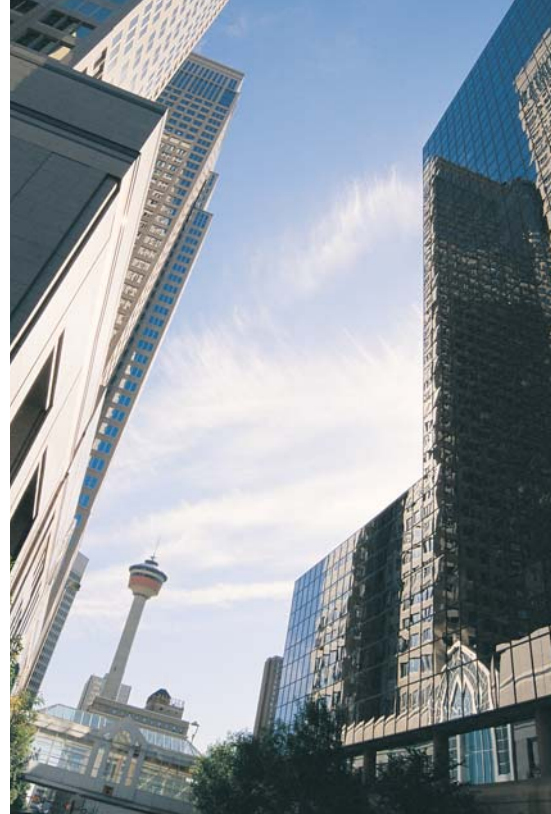
**RIDER'S GUIDE TO THE  
SOUTH CTRAIN EXTENSION  
AND FEEDER BUS NETWORK**

Mayor Bronconnier's Invitation . . . . .	2
Welcome. . . . .	4
Purpose of the Rider's Guide . . . . .	4
Overview of Service Revisions. . . . .	5
Area Map of Bus Routes to Shawnessy and Somerset-Bridlewood Stations. . . . .	6
Revisions at Fish Creek-Lacombe Station . . . . .	7
Fish Creek-Lacombe Route Maps and Frequencies	
<b>Route 11</b> – Southwest Loop . . . . .	8
<b>Route 12</b> – Southwest Loop . . . . .	9
<b>Route 15</b> – Millrise/Bridlewood . . . . .	10
<b>Route 52</b> – Evergreen/Somerset . . . . .	11
Introduction to the Shawnessy Station . . . . .	12
Bus Routes Serving Shawnessy Station . . . . .	13
Shawnessy Route Maps and Frequencies	
<b>Route 11</b> – Southwest Loop . . . . .	8
<b>Route 12</b> – Southwest Loop . . . . .	9
<b>Route 15</b> – Millrise/Bridlewood . . . . .	10
<b>Route 52</b> – Evergreen/Somerset . . . . .	11
<b>Route 178</b> – Sundance . . . . .	14
Introduction to the Somerset-Bridlewood Station . . . . .	15
Bus Routes Serving Somerset-Bridlewood Station . . . . .	16
Somerset-Bridlewood Route Maps and Frequencies	
<b>Route 11</b> – Southwest Loop . . . . .	8
<b>Route 12</b> – Southwest Loop . . . . .	9
<b>Route 15</b> – Millrise/Bridlewood . . . . .	10
<b>Route 52</b> – Evergreen/Somerset . . . . .	11
<b>Route 78</b> – Sundance/Chaparral . . . . .	17
<b>Route 153</b> – Copperfield. . . . .	18
<b>Route 178</b> – Sundance . . . . .	14
<b>Route 413</b> – Cranston . . . . .	19
CTrain Map and Frequencies . . . . .	20
Transit Fares . . . . .	21
Transit Information Sources. . . . .	22
Service Information . . . . .	23

# Welcome

Shorter travel time, more Park and Ride facilities and improved access to local shopping, neighbourhood schools and the South Fish Creek Recreation Complex, are some of the benefits transit customers can look forward to with the opening of the south CTrain extension. **The Shawnessy Station and the Somerset-Bridlewood Station open June 28**, becoming Calgary's 24th and 25th suburban CTrain stations.

The last CTrain extension was completed in December 2003 with the opening of the Dalhousie Station in the NW. This expansion is the third phase of a program to extend service on each CTrain line. An extension of the northeast CTrain to McKnight-Westwinds Station is scheduled for completion in 2010.



## Purpose of the Rider's Guide

The Rider's Guide to the South CTrain Extension and Feeder Bus Network, will assist you in planning your transit trip when the new Shawnessy Station and Somerset-Bridlewood Station open June 28, 2004.

The feeder bus network for the Shawnessy and Somerset-Bridlewood Stations was developed through a collaborative joint planning process, which included stakeholders from community associations, transit customers, area businesses, Calgary Transit Staff and area Aldermen.

The process included stakeholder meetings, community meetings and several open houses.

This Rider's Guide will provide you with information about the two new stations and a preview to the new and revised bus routes and levels of service. Pocket Schedules (containing detailed schedule and stop information) will be available at the Calgary Transit Customer Service Centre at 224 – 7 Avenue S.W. and at [www.calgarytransit.com](http://www.calgarytransit.com) in June.

If you require other transit information please continue to access the following:

### **Teleride:**

974-4000 (+ 4 digit bus stop number) for computerized information about the bus schedule for your bus stop.

### **Customer Service Line:**

262-1000 for transit trip planning assistance.

### **Access Calgary:**

537-7770 for information about Access Calgary services.

# Overview of Service Revisions

IF YOU TAKE ROUTE	YOUR NEW ROUTE WILL BE	REVISION DETAILS
11	11 – Southwest Loop 15 – Millrise/Bridlewood 52 – Evergreen/Somerset	<ul style="list-style-type: none"> <li>Revised to connect to Fish Creek-Lacombe, Shawnessy and Somerset-Bridlewood Stations.</li> <li>Service along Millrise Bv, Shannon Dr and Shawnessy Dr, replaced by Route 15.</li> <li>Service along Midridge Dr, Midvalley Dr and Midlake Bv replaced by Route 52.</li> </ul>
12	12 – Southwest Loop 15 – Millrise/Bridlewood 52 – Evergreen/Somerset	<ul style="list-style-type: none"> <li>Revised to connect to Fish Creek-Lacombe, Shawnessy and Somerset-Bridlewood Stations.</li> <li>Service along Millrise Bv, Shannon Dr and Shawnessy Dr, replaced by Route 15.</li> <li>Service along Midridge Dr, Midvalley Dr and Midlake Bv, replaced by Route 52.</li> </ul>
14	11 – Southwest Loop 12 – Southwest Loop 52 – Evergreen/Somerset	<ul style="list-style-type: none"> <li>Service along Bannister Rd, Shawville Bv and Shawville Ga replaced by Routes 11 and 12.</li> <li>Service along Somerset Dr replaced by Route 52.</li> </ul>
15	15 – Millrise/Bridlewood 11 – Southwest Loop 12 – Southwest Loop	<ul style="list-style-type: none"> <li>Revised to connect to Fish Creek-Lacombe, Shawnessy and Somerset-Bridlewood Stations and to the communities of Millrise, Shawnessy, Midnapore, Somerset and Bridlewood.</li> <li>Service along James McKeivitt Rd replaced by Routes 11 and 12.</li> </ul>
52	52 – Evergreen/Somerset 11 – Southwest Loop 12 – Southwest Loop 15 – Millrise/Bridlewood	<ul style="list-style-type: none"> <li>Revised to connect to Fish Creek-Lacombe, Shawnessy and Somerset-Bridlewood Stations and the communities of Evergreen, Shawnessy, Shawnee Slopes, Millrise, Midnapore and Somerset.</li> <li>Service along James McKeivitt Rd replaced by Routes 11 and 12.</li> <li>Service along Millrise Dr replaced by Route 15.</li> </ul>
59	78 – Sundance/Chaparral	<ul style="list-style-type: none"> <li>Service replaced by Route 78.</li> </ul>
65	52 – Evergreen/Somerset	<ul style="list-style-type: none"> <li>Service replaced by Route 52.</li> </ul>
78	78 – Sundance/Chaparral 11 – Southwest Loop 12 – Southwest Loop	<ul style="list-style-type: none"> <li>Revised to connect to the Somerset-Bridlewood Station and the communities of Sundance and Chaparral.</li> <li>Service along Midpark Dr replaced by Routes 11 and 12.</li> </ul>
153	153 – Copperfield	<ul style="list-style-type: none"> <li>Revised to connect to Somerset-Bridlewood Station.</li> </ul>
178	178 – Sundance	<ul style="list-style-type: none"> <li>Revised to connect to Shawnessy and Somerset-Bridlewood Stations.</li> </ul>
214	52 – Evergreen/Somerset 11 – Southwest Loop 12 – Southwest Loop	<ul style="list-style-type: none"> <li>Service along Somerset Dr and 162 Ave replaced by Route 52.</li> <li>Service along James McKeivitt Rd replaced by Routes 11 and 12.</li> </ul>
215	15 – Millrise/Bridlewood 11 – Southwest Loop 12 – Southwest Loop	<ul style="list-style-type: none"> <li>Service replaced by Route 15.</li> <li>Service along James McKeivitt Rd replaced by Routes 11 and 12.</li> </ul>
259	78 – Sundance/Chaparral	<ul style="list-style-type: none"> <li>Service replaced by Route 78.</li> </ul>
413	413 – Cranston	<ul style="list-style-type: none"> <li>Revised to connect to Somerset-Bridlewood Station.</li> </ul>

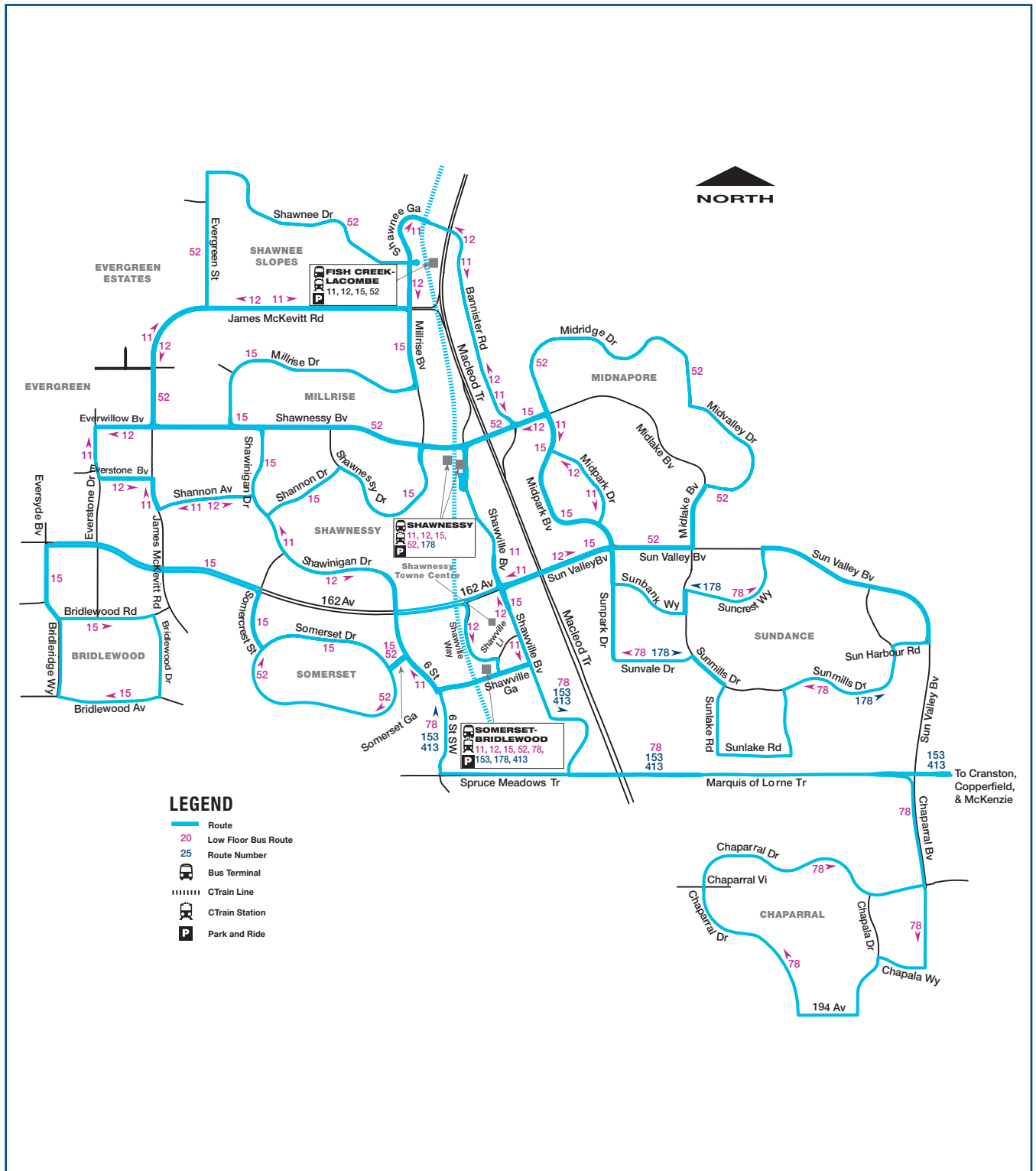
Please see individual maps for more details.

## School Service

If you would like more information regarding school routes, please visit [www.calgarytransit.com](http://www.calgarytransit.com) or contact your school for route/schedule information.



# Area Map of Bus Routes to Fish Creek-Lacombe, Shawnessy and Somerset-Bridlewood Stations



# Revisions at Fish Creek-Lacombe Station

The opening of Shawnessy Station and Somerset-Bridlewood Station will result in changes to the bus routes serving Fish Creek-Lacombe Station. Routes that have been revised but will continue to serve Fish Creek-Lacombe Station include:

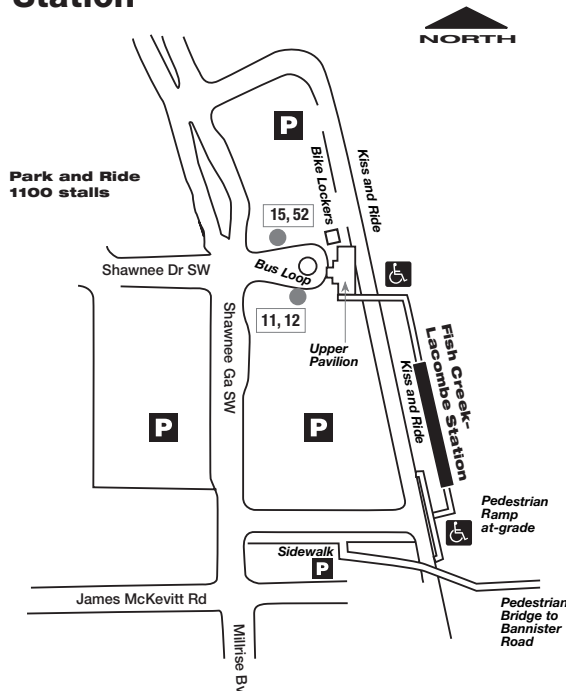
<b>Route 11</b> – Southwest Loop	. . . . .	<b>pg. 8</b>
<b>Route 12</b> – Southwest Loop	. . . . .	<b>pg. 9</b>
<b>Route 15</b> – Millrise/Bridlewood	. . . . .	<b>pg. 10</b>
<b>Route 52</b> – Evergreen/Somerset	. . . . .	<b>pg. 11</b>

Routes 14, 59, 65, 214, 215, 259 have been replaced by other services, please see page 5 for travel options.

Routes 78, 153, 178, 413 connect to the new stations. See Shawnessy Station (pg. 13) and Somerset-Bridlewood Station (pg. 16) for more details.



## Fish Creek-Lacombe Station



## Planning Your Trip

Find the bus route servicing your community, then turn to the page featuring your individual route for a complete look at the route map and an outline of approximately how often the bus operates. Check individual pocket schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact service times. Please turn to page 5 to review route revisions and alternatives.

# Route 11

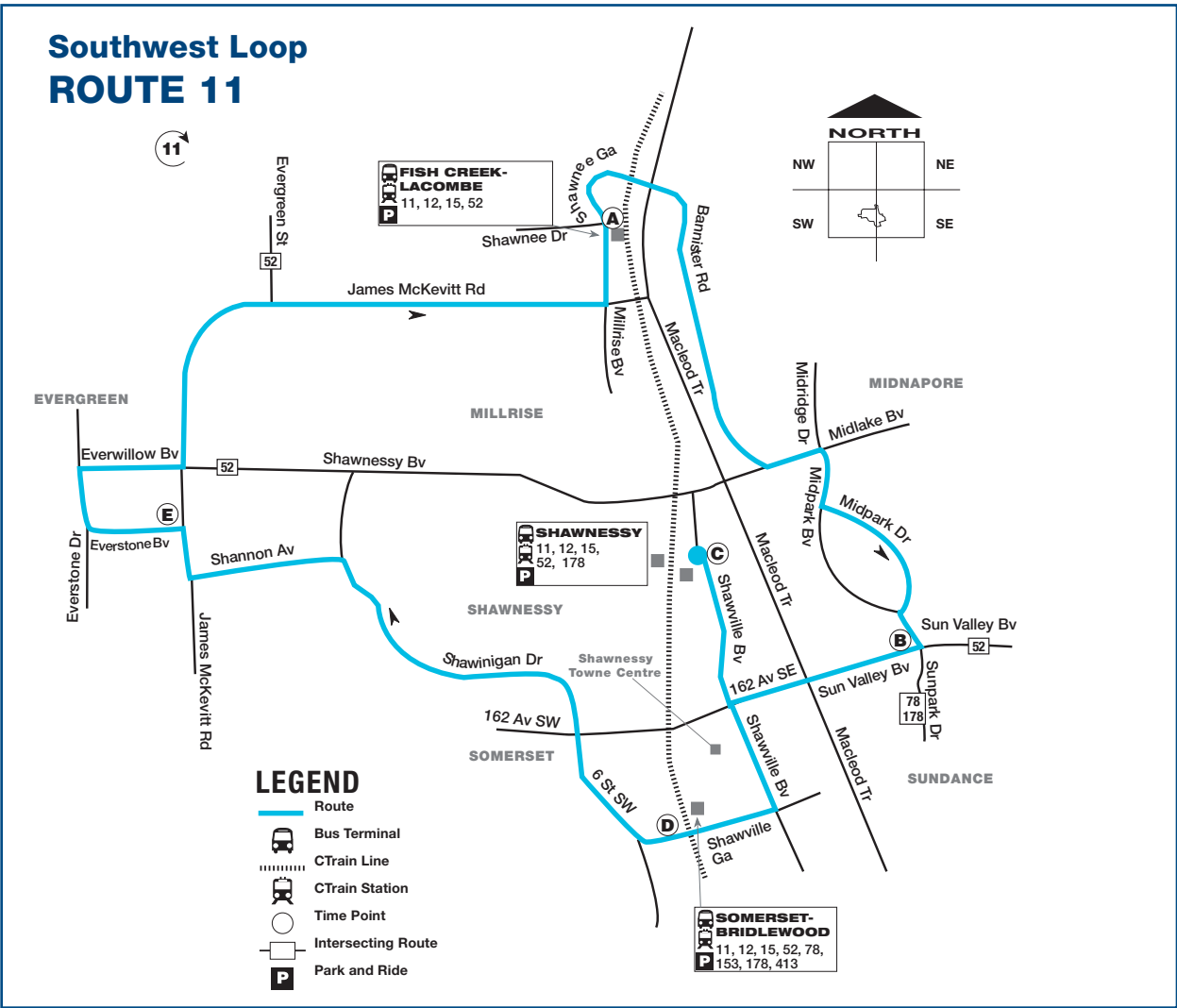
# Southwest Loop

Connecting to Fish Creek-Lacombe, Shawnessy, and Somerset-Bridlewood Stations

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).  
Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
20	45	20	45	45	45	45





# Route 12

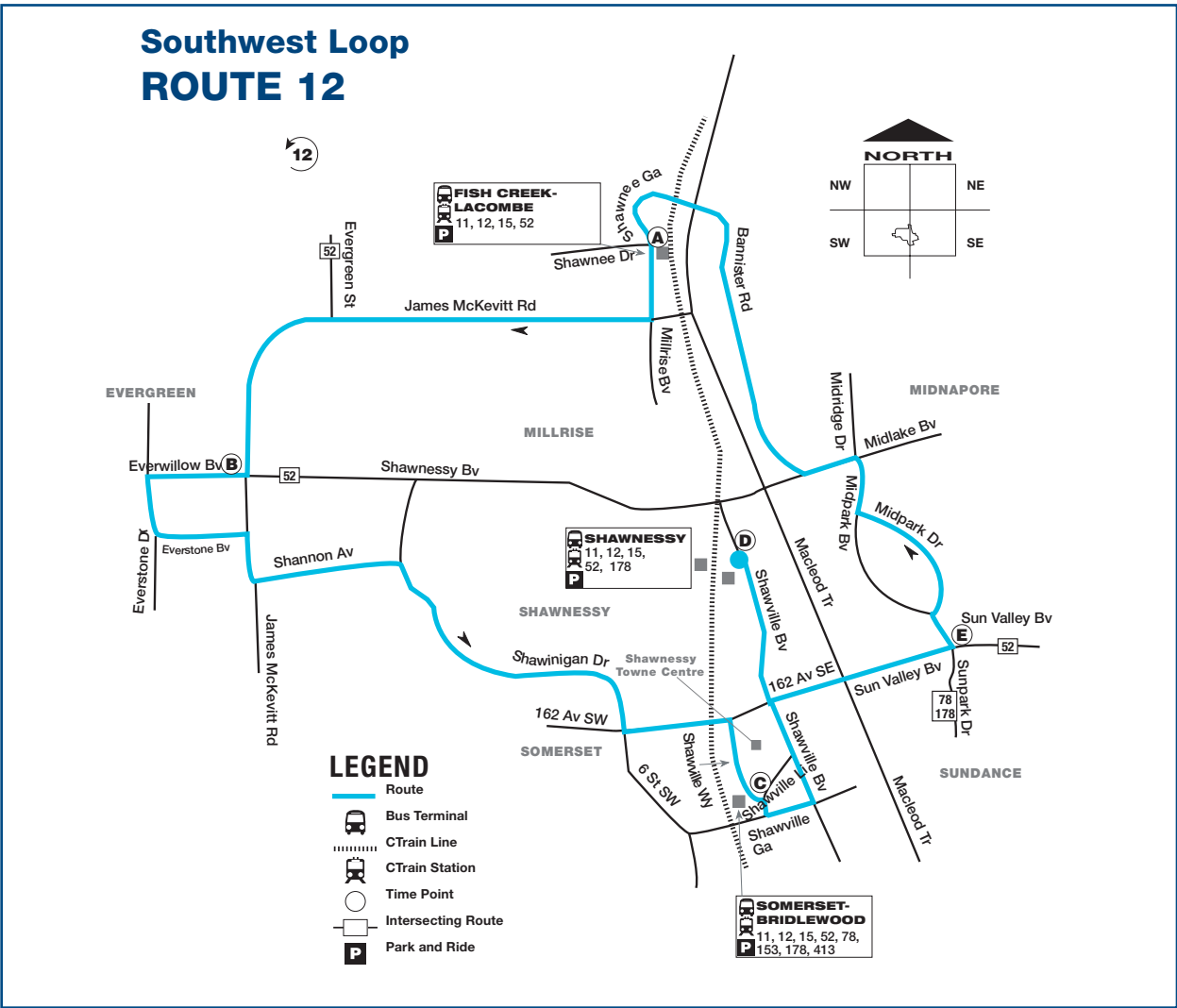
# Southwest Loop

Connecting to Fish Creek-Lacombe, Shawnessy, and Somerset-Bridlewood Stations

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).  
Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
20	45	20	45	45	45	45



# Route 15

## Millrise/Bridlewood

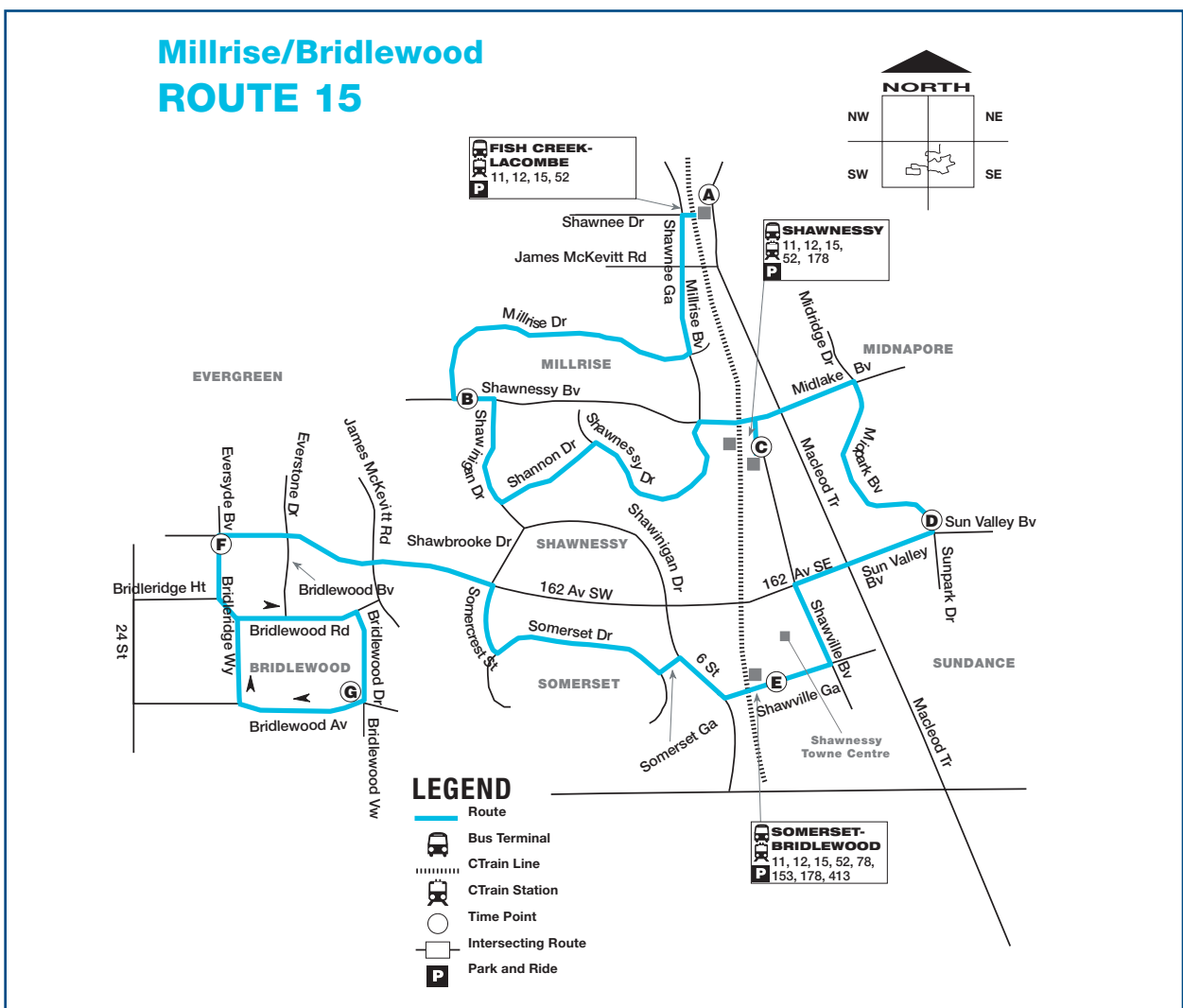
## Connecting to Fish Creek-Lacombe, Shawnessy, and Somerset-Bridlewood Stations

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).

**Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.**

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
20	45	20	60	45	60	60



# Route 52

# Evergreen/Somerset

Connecting to Fish Creek-Lacombe, Shawnessy, and Somerset-Bridlewood Stations

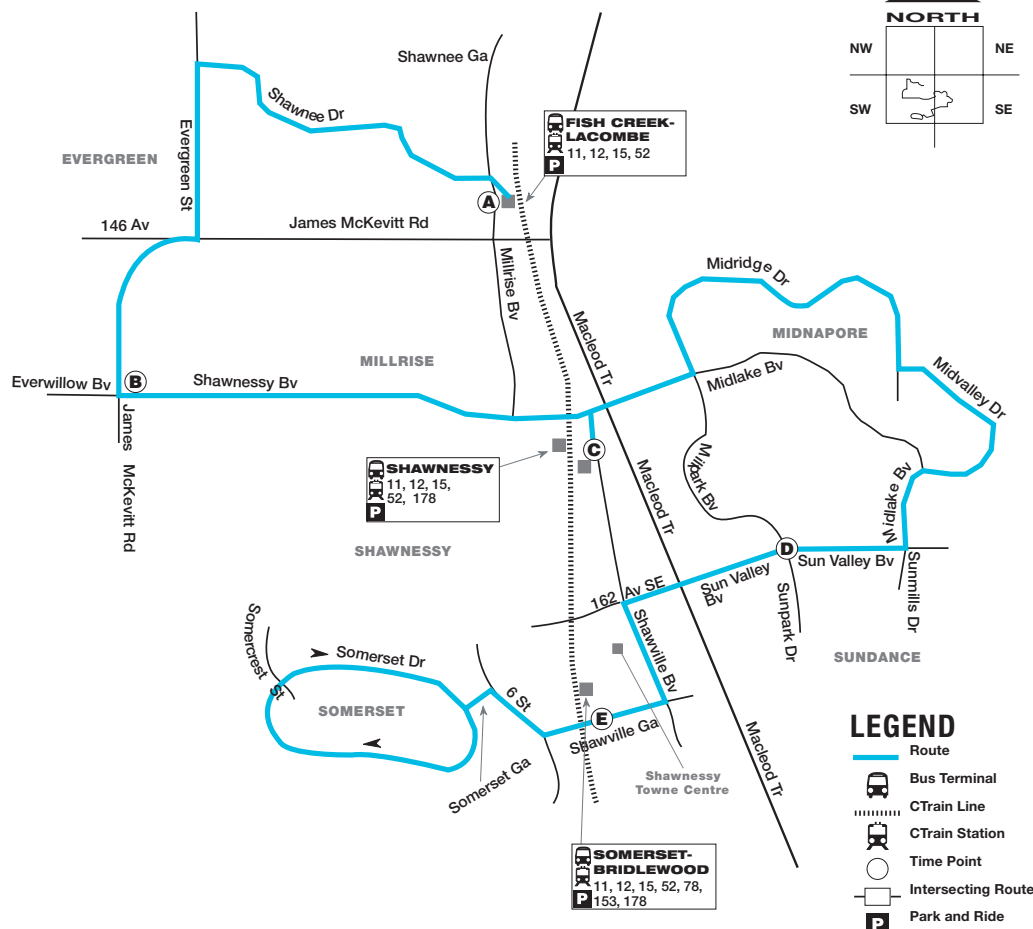
## Frequency of Service in Minutes

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Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
20	45	20	60	45	60	60

## Evergreen/Somerset ROUTE 52







# Introduction to the Shawnessy Station

The Shawnessy Station is located south of Shawnessy Boulevard and west of Shawville Boulevard. In conjunction with the station opening, new and revised bus routes affecting the communities of Bridlewood, Evergreen, Midnapore, Millrise, Shawnee Slopes, Shawnessy, Somerset and Sundance are being implemented.

The design of the station and Park and Ride was a collaborative effort involving community stakeholders and the Transportation Project Office, which undertakes projects on behalf of The City of Calgary. The features of Shawnessy Station include:

- Park and Ride for approximately 200 vehicles, located east of the platforms, short-term parking stalls (up to 4 hr. maximum), accessible parking and *Kiss and Ride* drop-off zones.
- Lockers and racks for bicycles.
- Staggered platforms with at-grade access.
- Security and safety features including surveillance cameras, suitable fencing and appropriate landscaping.



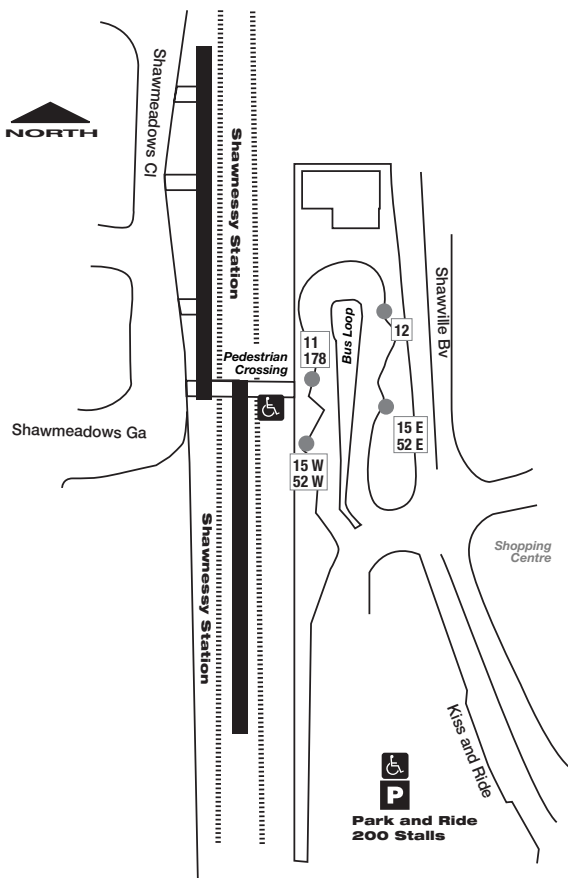
# Bus Routes Serving Shawnessy Station

The following bus routes will be serving Shawnessy Station:

<b>Route 11</b>	– Southwest Loop. . . . .	<b>pg. 8</b>
<b>Route 12</b>	– Southwest Loop. . . . .	<b>pg. 9</b>
<b>Route 15</b>	– Millrise/Bridlewood. . . . .	<b>pg. 10</b>
<b>Route 52</b>	– Evergreen/Somerset. . . . .	<b>pg. 11</b>
<b>Route 178</b>	– Sundance. . . . .	<b>pg. 14</b>



## Shawnessy Station



## Planning Your Trip

Find the bus route servicing your community, then turn to the page featuring your individual route for a complete look at the route map and an outline of approximately how often the bus operates. Check individual pocket schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact service times. Please turn to page 5 to review route revisions and alternatives.

# Route 178

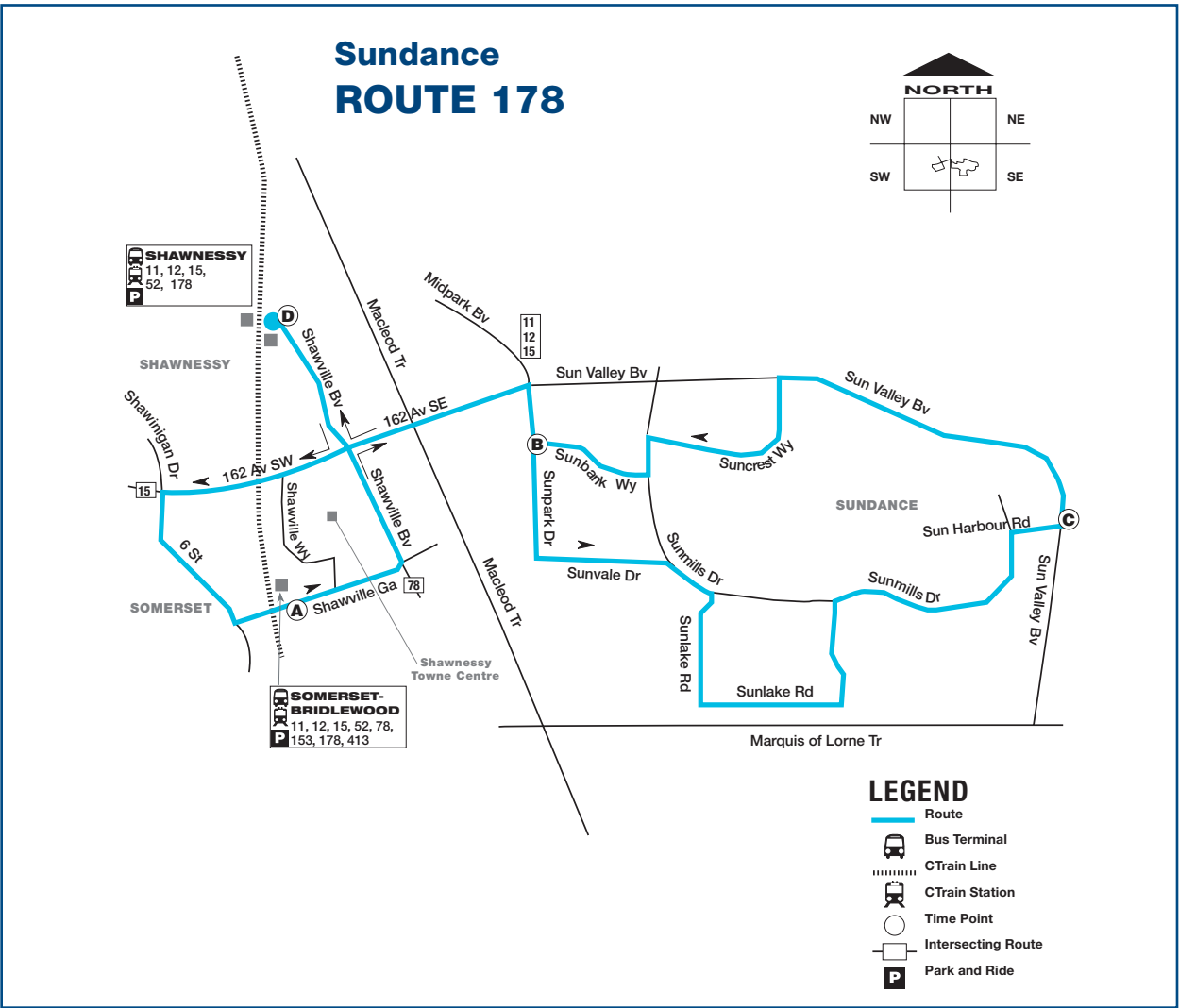
# Sundance

Connecting to Shawnessy and Somerset-Bridlewood Stations

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).  
Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
20	•	20	•	•	•	•







# Introduction to the Somerset-Bridlewood Station

The Somerset-Bridlewood Station is located north of Shawville Gate and west of Shawville Link. In conjunction with the station opening, new and revised bus routes affecting the communities of Bridlewood, Chaparral, Evergreen, Midnapore, Millrise, Shawnee Slopes, Shawnessy, Somerset and Sundance are being implemented.

The design of the station and Park and Ride was a collaborative effort involving community stakeholders and the Transportation Project Office, which undertakes projects on behalf of The City of Calgary. The features of Somerset-Bridlewood Station include:

- Park and Ride for approximately 900 vehicles, located east and west of the station, short-term parking stalls (up to 4 hr. maximum), accessible parking and *Kiss and Ride* drop-off zones.
- Lockers and racks for bicycles.
- A central platform with at-grade access.
- Enhanced shelters and waiting areas.
- Security and safety features including surveillance cameras, suitable fencing and appropriate landscaping.





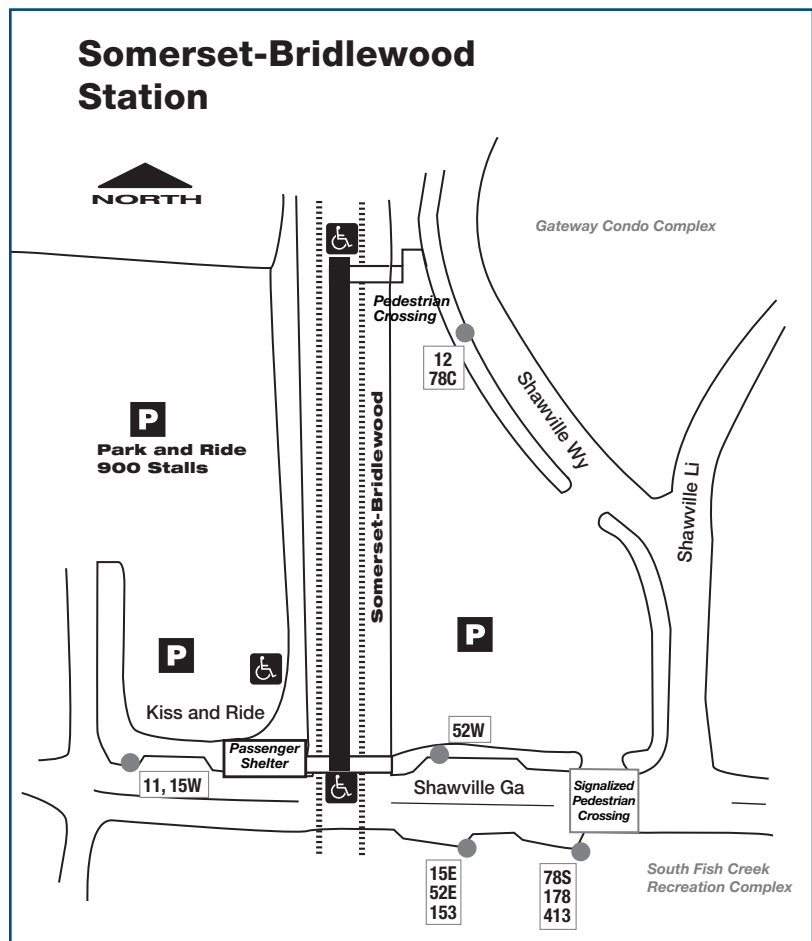
# Bus Routes Serving Somerset-Bridlewood Station

The following bus routes will be serving Somerset-Bridlewood Station:

<b>Route 11</b>	– Southwest Loop. . . . .	<b>pg. 8</b>
<b>Route 12</b>	– Southwest Loop. . . . .	<b>pg. 9</b>
<b>Route 15</b>	– Millrise/Bridlewood. . . . .	<b>pg. 10</b>
<b>Route 52</b>	– Evergreen/Somerset. . . . .	<b>pg. 11</b>
<b>Route 78</b>	– Sundance/Chaparral . . . . .	<b>pg. 17</b>
<b>Route 153</b>	– Copperfield. . . . .	<b>pg. 18</b>
<b>Route 178</b>	– Sundance. . . . .	<b>pg. 14</b>
<b>Route 413</b>	– Cranston . . . . .	<b>pg. 19</b>

## Planning Your Trip

Find the bus route servicing your community, then turn to the page featuring your individual route for a complete look at the route map and an outline of approximately how often the bus operates. Check individual pocket schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact service times. Please turn to page 5 to review route revisions and alternatives.



# Route 78

# Sundance/Chaparral

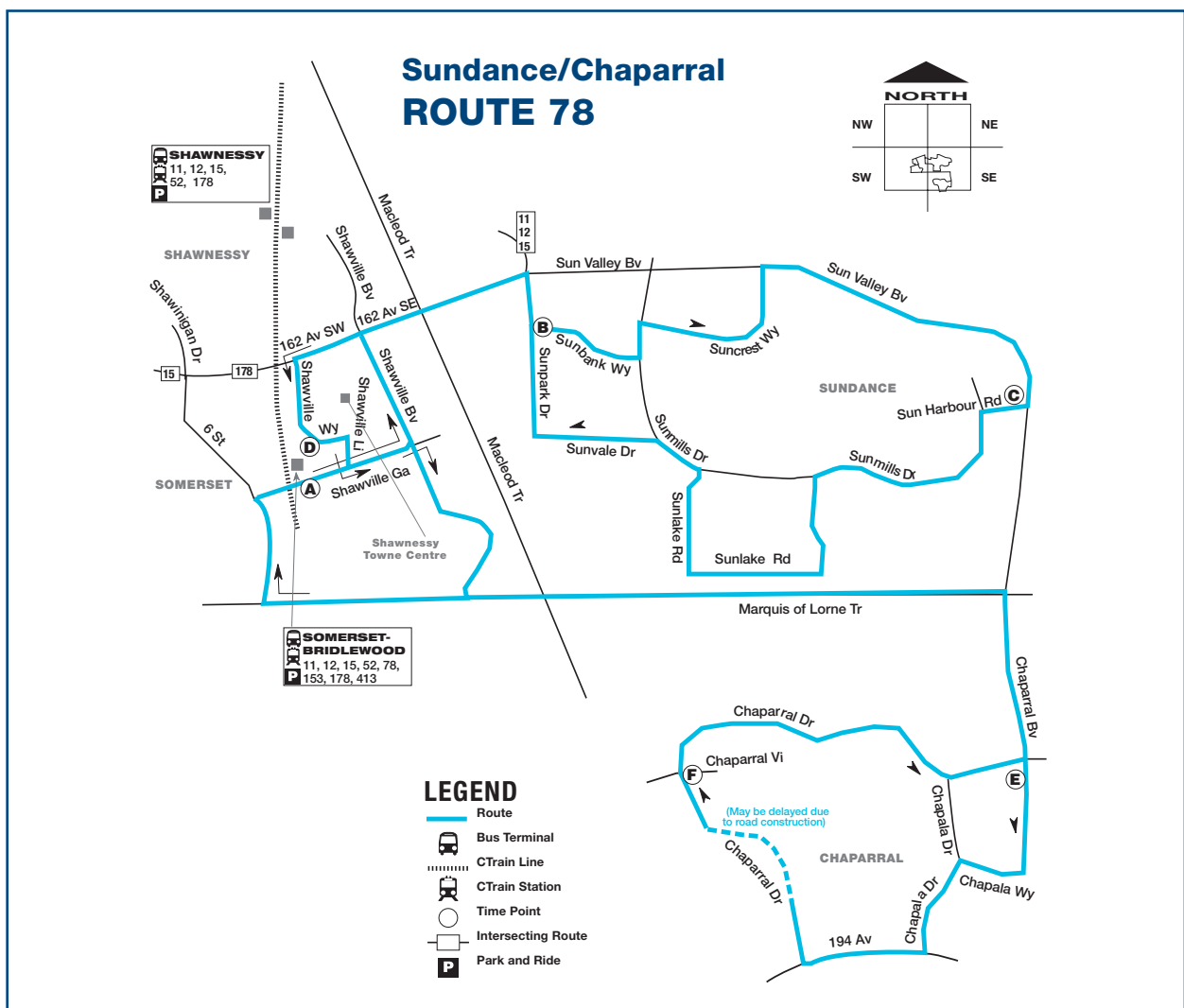
Connecting to Somerset-Bridlewood Station

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).

Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
20	30	20	60	60/30	60	60





# Route 153

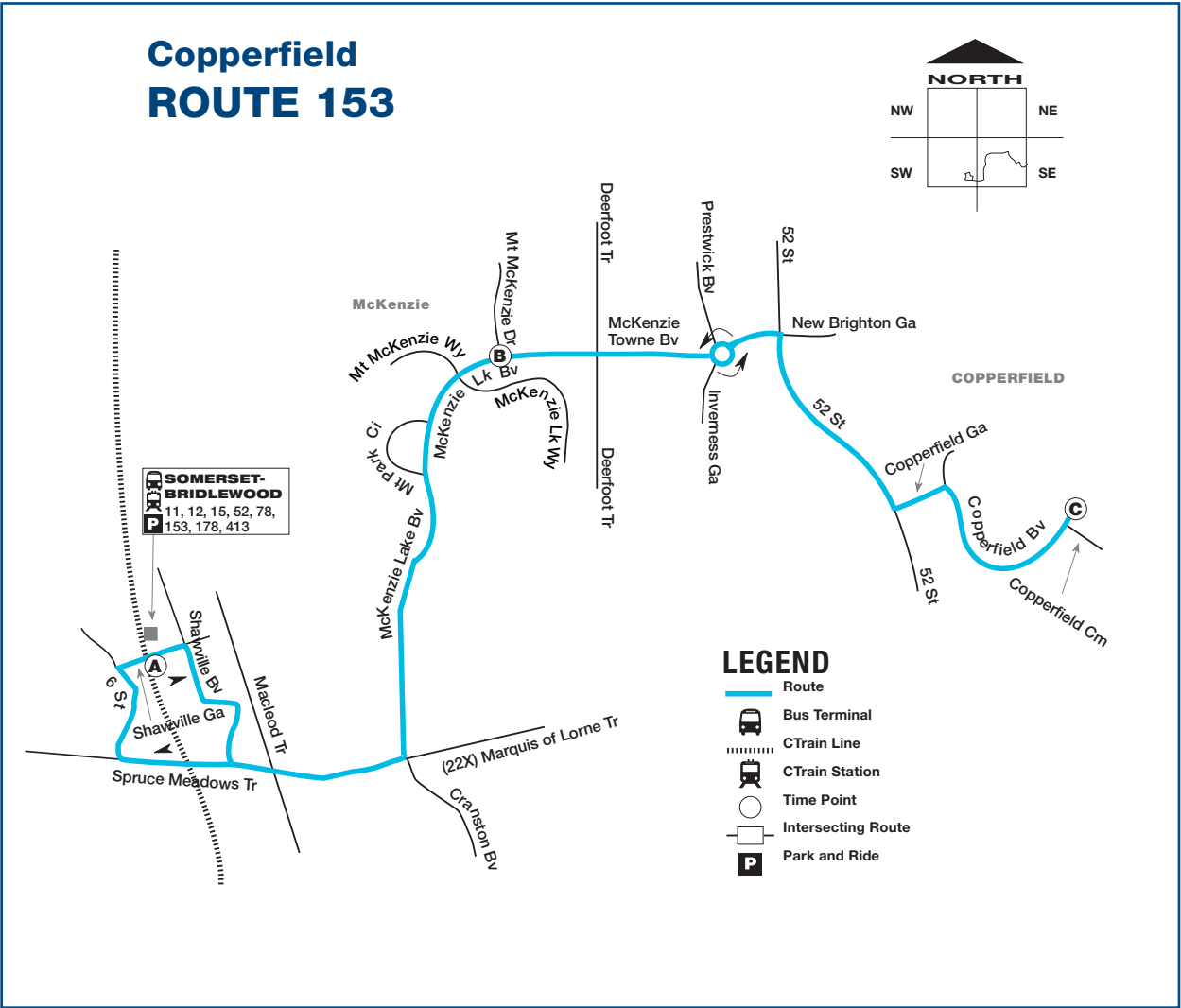
# Copperfield

Connecting to Somerset-Bridlewood Station

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).  
Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
30	•	30	•	•	•	•



# Route 413

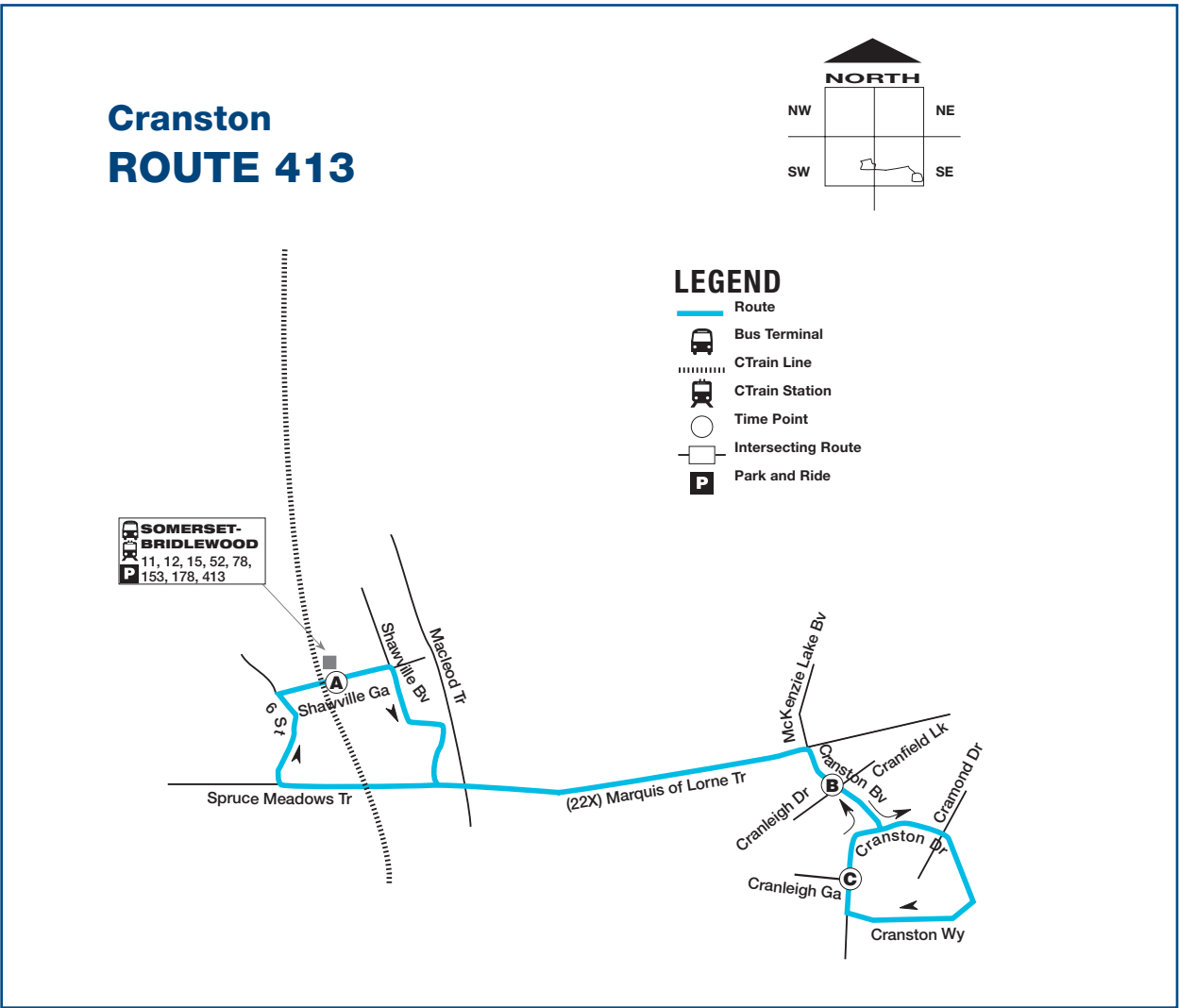
# Cranston

Connecting to Somerset-Bridlewood Station

## Frequency of Service in Minutes

The frequencies and operating times listed below are approximate (please see pg. 23, Service Information for more details).  
Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
30	•	30	•	•	•	•



# CTrain Map and Frequencies

## Route 201 Route 202

## Somerset-Bridlewood/Dalhousie Whitehorn – City Centre

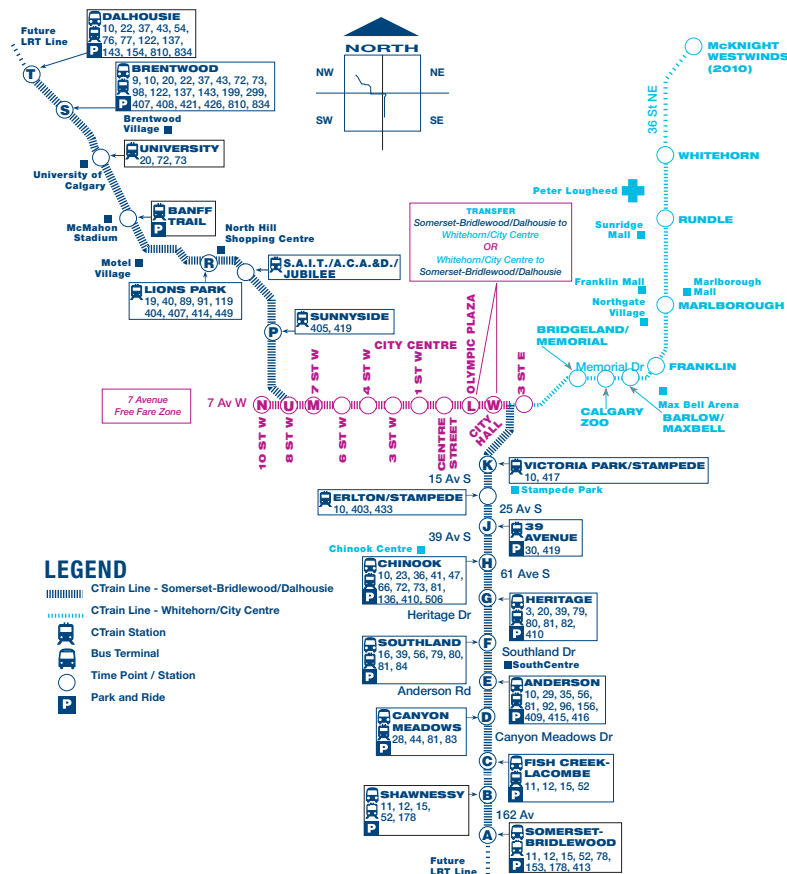
### Frequency of Service in Minutes

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Check Pocket Schedules or [www.calgarytransit.com](http://www.calgarytransit.com) for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
6	15	6	15	15	15	15

### CTrain Somerset-Bridlewood/Dalhousie ROUTE 201





# Transit Fares

Transit fares are the same for the bus and the CTrain. There are a number of ways to pay for your trip:

**Fare Options (subject to change)**

A valid ticket, monthly pass, day pass, transfer or exact cash fare is required to ride Calgary Transit buses or CTrains.

<b>Fare Options</b>	<b>Adult</b> 15 years old and over	<b>Youth</b> Grades 1-12 and/or 6-14 years old
Single Ticket/Cash . . . . .	\$2.00. . . . .	\$1.25
Book of 10 Tickets . . . . .	\$17.50. . . . .	\$10.00
Monthly Pass . . . . .	\$65.00. . . . .	\$40.00
Day Pass . . . . .	\$5.60. . . . .	\$3.60

**Senior Citizens' Transit Pass**

Available only from Calgary Transit Customer Service Centre

Annual Fee . . . . . \$35.00

GIS (Guaranteed Income Supplement) Recipients . . . . . \$15.00

Children (Ages 5 & under) . . . . . Free  
(when accompanied by a fare paying customer/limit 4 children per paid fare)

**Where to Buy Your Transit Tickets**

There are a number of locations where you can purchase transit tickets, ticket books and monthly passes. For your convenience we have indicated some of the city-wide vendors:

- Calgary Co-op
- Canada Safeway
- Mac's Convenience Stores
- Food for Less
- 7-Eleven Food Stores





## Transit Information Sources

A little advance planning can make your transit trip more comfortable and convenient. The following are some of our information sources:

### Calgary Transit Website

[www.calgarytransit.com](http://www.calgarytransit.com) can provide information about Customer Services, fares, individual route maps, schedules and accessible transportation.

### Teleride

Teleride is an interactive telephone system that provides the most current schedule information for your bus stop. Call 974-4000 and enter your four-digit stop number, located at the bottom of the sign at your bus zone, to obtain current and future schedule times or general transit information.

### Transit Maps and Schedules

The Transit map shows all of Calgary Transit's bus and CTrain routes. These maps are available at the Calgary Transit Customer Service Centre (224–7th. Ave. S.W.), the plaza level of the downtown municipal building and some vendors.

The schedules for each individual route list the times when the bus leaves your starting point and when you will reach your destination. The schedules also list bus stop locations, a route map, the four digit Teleride numbers and other helpful information. Schedules are available from the Calgary Transit Customer Service Centre, your bus operator or call 262-1000 or TTY 268-8087 (for hard of hearing).

### Customer Service

The Customer Service Centre (224–7 Avenue S.W.) is open weekdays from 10:00 am to 5:30 pm. You can purchase passes or tickets, obtain printed transit maps, route schedules and other brochures, or receive help planning your transit trip. The Lost Property office is also located here (telephone 268-1600).

Customer Service Representatives can be reached at 262-1000 (6:00 am to 9:00 pm weekdays and 8:00 am to 6:00 pm on weekends and holidays). Customer Service Representatives can assist you in finding a bus or CTrain route you need, tell you where your bus zone or stop is located, and where to transfer for connecting transit services.

### Access Calgary

Access Calgary is responsible for managing eligibility, booking, scheduling and dispatching shared-ride, door-to-door transportation services for Calgarians with disabilities. Access Calgary was formed in the spring of 2001 in order to integrate

transportation services that had been provided separately through Calgary Handi-Bus and Special Needs Taxi. For more information about Access Calgary call 537-7770 or visit [www.accesscalgary.ca](http://www.accesscalgary.ca).

### Safety & Security Measures

Uniformed and plain-clothed Protective Services Officers patrol Calgary Transit facilities around-the-clock. They protect transit customers, employees and property, promote public safety and awareness and enforce by-laws and provincial statutes 24hour/day, 7 days a week on all Calgary Transit property.

A network of over 330 closed circuit cameras exist throughout the CTrain line which monitor the stations, platforms, escalators, halls and stairs. These cameras are overseen around-the-clock by Calgary Transit personnel. All CTrain cars, platforms and stations are equipped with a red HELP button so in an emergency, customers can contact Calgary Transit Control Centre personnel who will provide instructions and send emergency help immediately. Calgary Transit bus operators also have radio-equipment they can use in an emergency to notify the appropriate personnel.

## Service Information

The information below shows the approximate operating times of transit routes. For more detailed scheduled information, pick up a pocket schedule, call Teleride at 974-4000 or Customer Services at 262-1000.

### Weekdays

**AM Peak** 0630–0830

**Midday** 0830–1600

**PM Peak** 1600–1800

**Evening** 1800–end of service

### Saturday

**Day** 0600–1800

**Evening** 1800–end of service

### Sunday

**All day**



# ***Ride the Wind!™***

with Calgary Transit

## ***Ride the Wind!™***

### ***Program Highlights***

**Who:** A collaboration among Calgary Transit, Enmax and Vision Quest.

**What:** Wind generated electricity to power the CTrain.

**Where:** 12 wind turbines were installed in Southern Alberta by Vision Quest.

**When:** Implemented September 1st, 2001

The ***Ride the Wind!*** program has won the following awards:

- CH2M HILL Sustainable Community Award from the Federation of Canadian Municipalities – May 2001
- Pollution Prevention Award from the Canadian Council of Ministers of the Environment – May 2001/2002
- Environmental Award from the Transportation Association of Canada – September 2002



**Calgary Transit**

